Lakes and Prairies Community Action Partnership (CAPLP)

SMS Terms & Conditions

- 1. **Program description:** By opting into our SMS program, you can expect to receive messages about appointment reminders, follow-up contacts, and event information. We aim to keep you informed and up-to-date on all important matters related to our services.
- 2. **Frequency:** The frequency of messages will be unique to each individual. They will be sent on an as-needed basis.
- 3. **Opt-out:** You can opt out of SMS messages at any time. **Just reply back with OPT OUT.** After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time, and we will start sending SMS messages to you again.
- 4. **Help**: If you are experiencing issues with the messaging program you can get help at info@caplp.org or by calling 218-512-1500.
- 5. **Interruption:** Carriers are not liable for delayed or undelivered messages
- 6. **Cost:** As always, message and data rates may apply for any messages sent to you from us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
- 7. **Privacy:** If you have any questions regarding privacy, please read our privacy policy.